<u>Zion Christian Church</u>
<u>ZCC APP</u>
<u>Online Giving / Online Zvibatwa (V1)</u>

Date: 05 October 2024

<u>Disclaimer</u>

To protect yourself against fraud and scam, avoid sharing your card details with anyone else. If you wish to give, use the donation link directly from the App. Do not open any payment links sent to you via any other platform/individuals.

For confidentiality reasons please avoid sharing your password or any screenshots with personal information e.g Date of Birth, Email addresses, phone numbers, Home addresses, etc.

<u>Table of Contents</u>

1. ONLINE GIVING / ONLINE ZVIBATWA
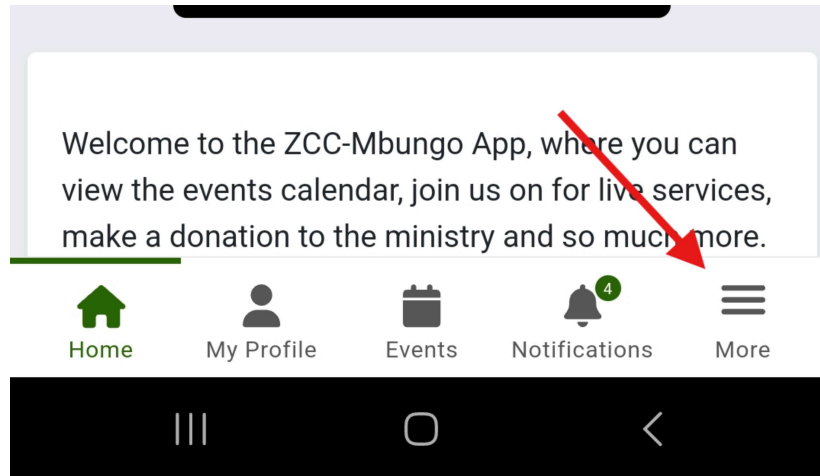
a. Introduction

We are excited to offer a convenient and secure way for our congregation to participate in Online Zvibatwa. This allows you to support the church from anywhere, at any time. With just a few taps, you can easily make your contributions, providing a seamless experience for everyone. The system defaults to US Dollars **(US$)**, ensuring straightforward transactions and making it convenient for all members, including those participating from abroad. Your generosity is just a click away.
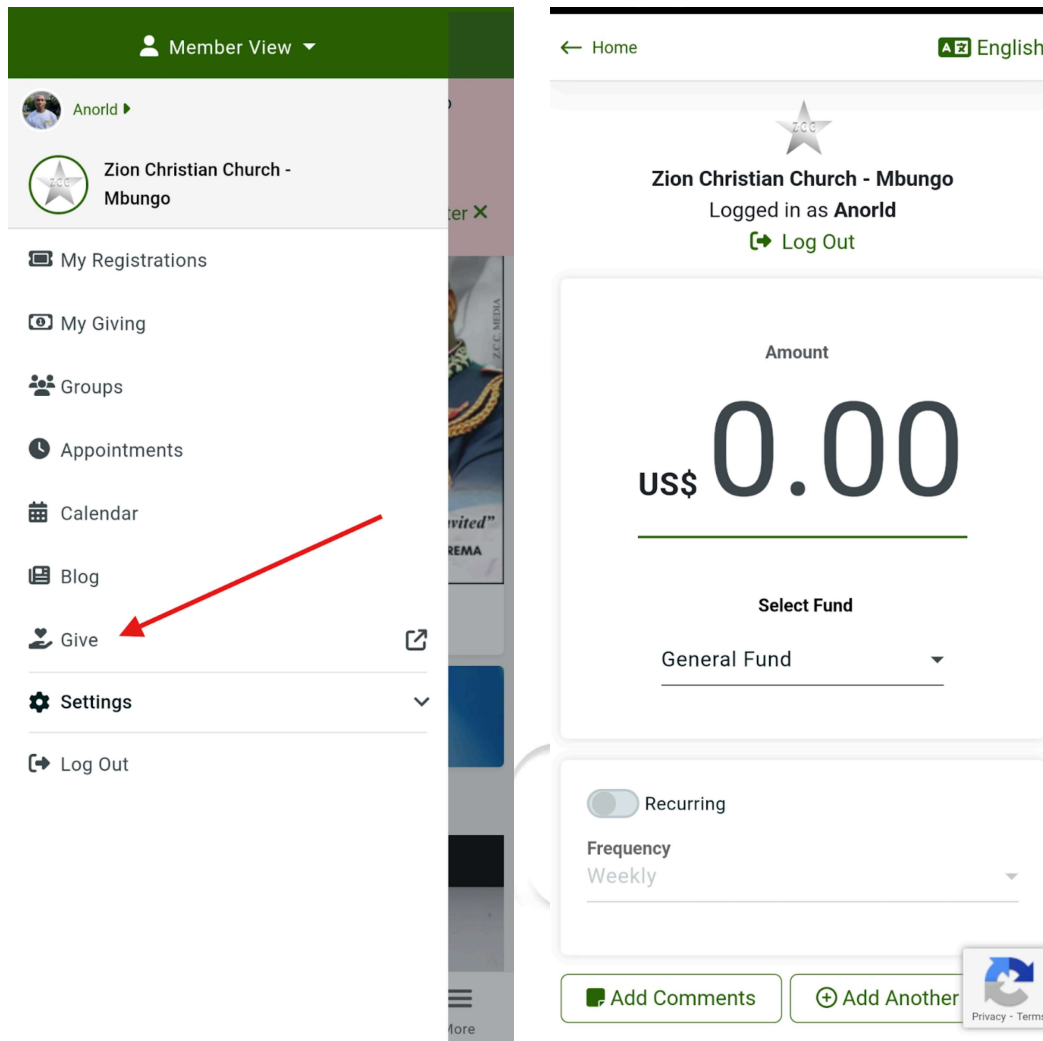
b. Prerequisites

This guide works with the assumption that you have an active account on your app and you have internet connection. You will also need a debit or credit card that can be used for international transactions e.g. VISA, Mastercard

c. How to transact (kubata)

Open you App and on the bottom panel click on **More** ≡

On the new side menu click on **Give**. It will open in the browser you will see this page.

ZCC APP: Managing Family Members Guide(V2)

You can now follow these steps as highlighted in the four main sections highlighted below.

Zion Christian Church - Mbungo
Logged in as **Anorld**
➡ Log Out

A

Amount

US$ 10

B   Select Fund

Chegumi - 10% ▼

◯ Recurring   **C**

Frequency

Weekly ▼

D

📝 Add Comments   ⊕ Add Another Fund
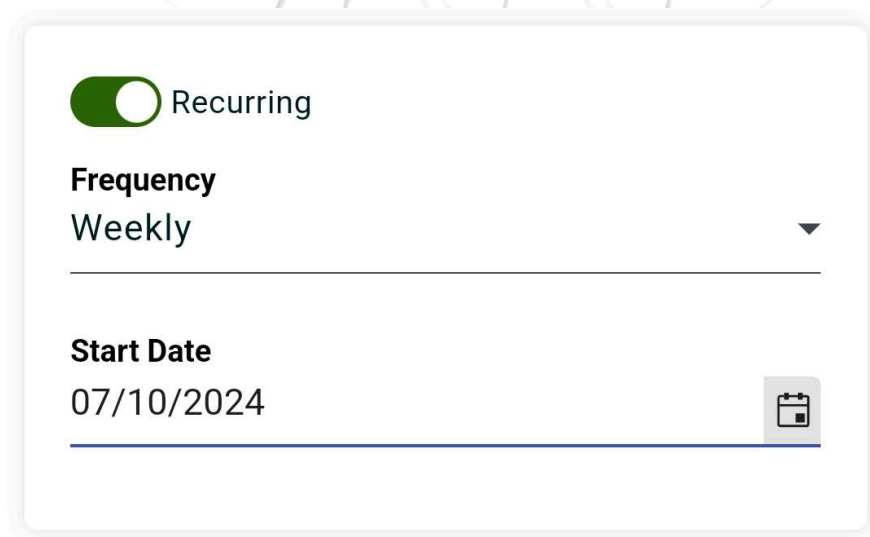
Privacy - Terms

Pay Now

Section A

Amount: This will be the amount for a certain murairo. E.g in our case $10 for Chegumi. Please note that for now on our platform we **only** use the US$ currency.

Section B

Select Fund: This will be your murairo which you can select from the dropdown list. (RUCORS, UK Plot Fund, General Fund, etc or Other). This pairs with the amount you have entered on the amount field in section A.

Section C

Recurring: This will be for automated transactions. This offering will be processed automatically once you turn the switch button "on". The amount and fund (*Murairo*) will be the Name and amount we have entered in section A and B.
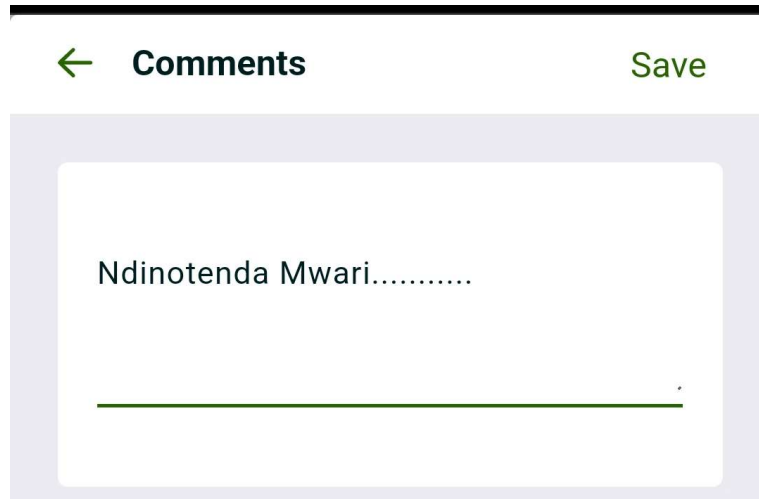

It will give you options *weekly, every 2 weeks, monthly or yearly*. You will select the start at the bottom when the automated transactions will start.

Section D

Add Comments: This will be a note, be it nhamo or thanksgiving, etc.

Once you are done with your comment. Click save on the top right corner

Add Another Fund: This will be used when you have more than 1 Murairo but you wish to make only one transaction. Follow the steps in sections A to C and you will see a summary of your offerings at the bottom and your notes. You can still add another Murairo or edit your comments.

Once you are done click on pay now.

GIVING SUMMARY   ⊕ Add Another Fund

US$10.00   Chegumi - 10%   ⊖

US$1.00   Chipo Chekuwonga   ⊖

Comments: Ndinotenda Mwari..........

🗨 Edit Comments

Pay Now   Privacy - Terms

You will be directed to another page to enter your card details. Enter your card details (Number, Expiry Date, CVV/CVC). The email will be the default email linked to your account but you can also update it.

At the bottom you can **edit** your giving. Add new transactions or make changes on the current transactions.

Once you are done and have verified all your details, click on give to process your transactions.

Depending on your bank and authorisation steps, you might be redirected to your bank to confirm your transaction, enter a code or to confirm via your Bank's mobile App. **This will be different for everyone as it depends on your bank and your individual authorisation configuration.**

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Logged in as **Anorld**

↪ Log Out

PAYMENT DETAILS

First Name *

Last Name *

Card Number

4712   ⬜ Save with **link**

Exp. Date

CVC

☐ Securely save this credit card

Email Address *

@gmail.com

Give US$11.00

✏ Edit Giving

If your transaction has been successful you will get a Thank You message on the App and also via email.

← Home   English

Thank you for the donation to Zion Christian Church - Mbungo!

We've successfully received your contribution and sincerely appreciate your generosity.

Zion Christian Church - Mbungo

Via email it will be as follows.

Thank you for your donation to Zion Christian Church - Mbungo   Inbox ×

Zion Christian Church - Mbungo <mail@chmeetings.com>
to me ▾

Dear Anorld,

We want to express our appreciation for your generosity in support of Zion Christian Church - Mbungo. Your personal commitment was incredibly helpful and allowed us to reach our goal.

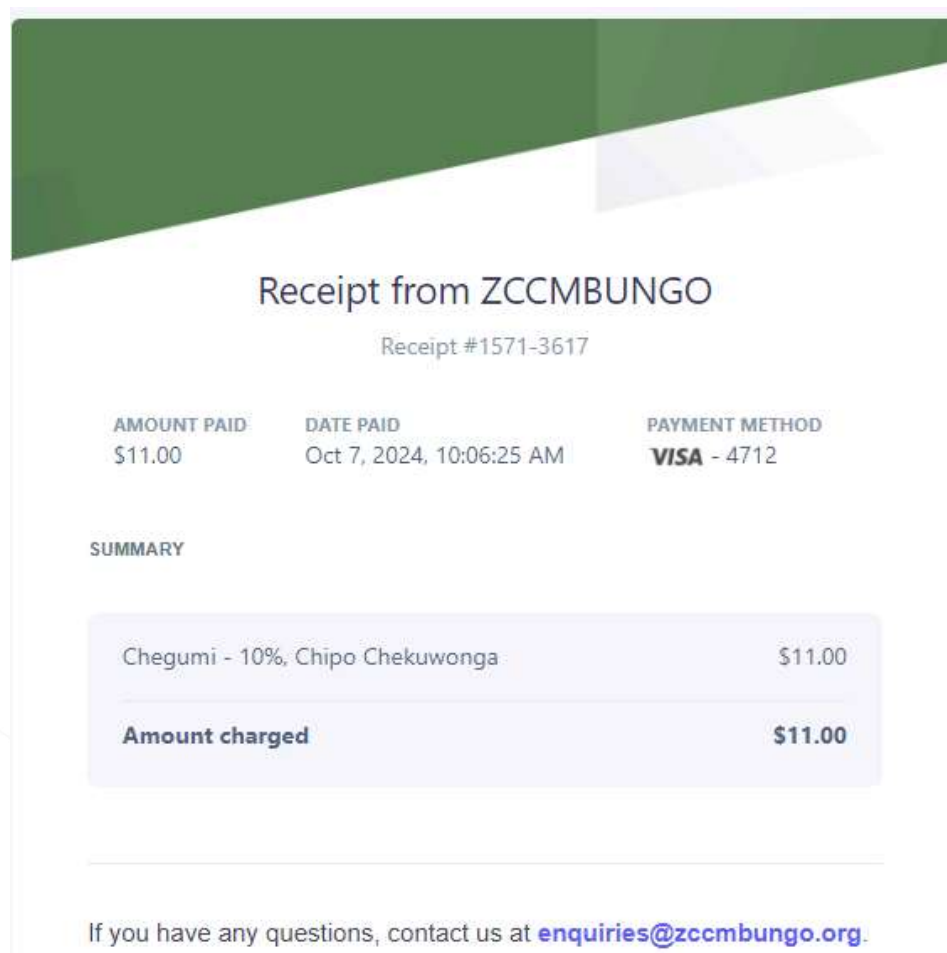We've successfully received your contribution.

You will receive another email shortly from stripe this email will contain your receipt number.

Please take note of the receipt number.

Thank you from all of us.

Sincerely,
Zion Christian Church - Mbungo

You will get an email as well with your receipt. It will show the details about your transaction as well (*Amount, Date, Last 4 card digits, etc*).
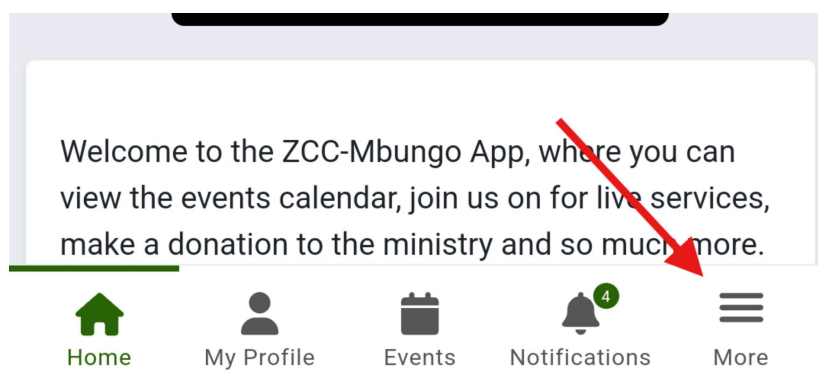
Receipt from ZCCMBUNGO

Receipt #1571-3617

AMOUNT PAID	DATE PAID	PAYMENT METHOD
$11.00	Oct 7, 2024, 10:06:25 AM	**VISA** – 4712

SUMMARY

Chegumi – 10%, Chipo Chekuwonga	$11.00
Amount charged	**$11.00**

If you have any questions, contact us at **enquiries@zccmbungo.org**.

Please note the receipt is sent automatically from the system and the receipt number is system generated, there is no standard sequence.
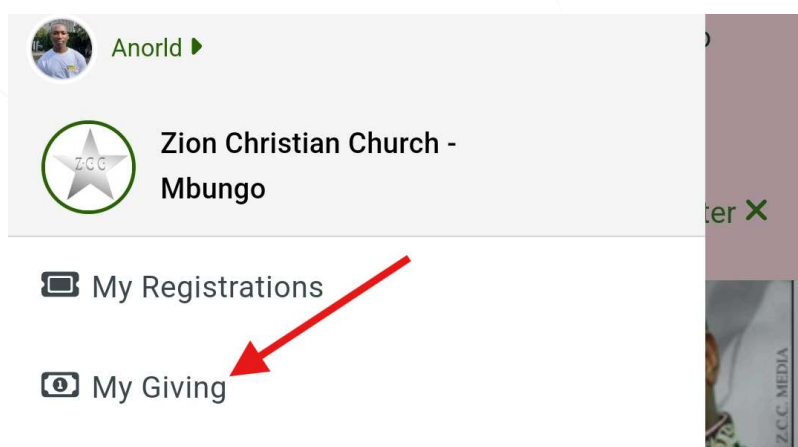
d. <u>Checking your history and receipts.</u>

All receipts will be accessed via your email or the email you entered during the online transaction. However, from the app you can see a history of all your transactions.

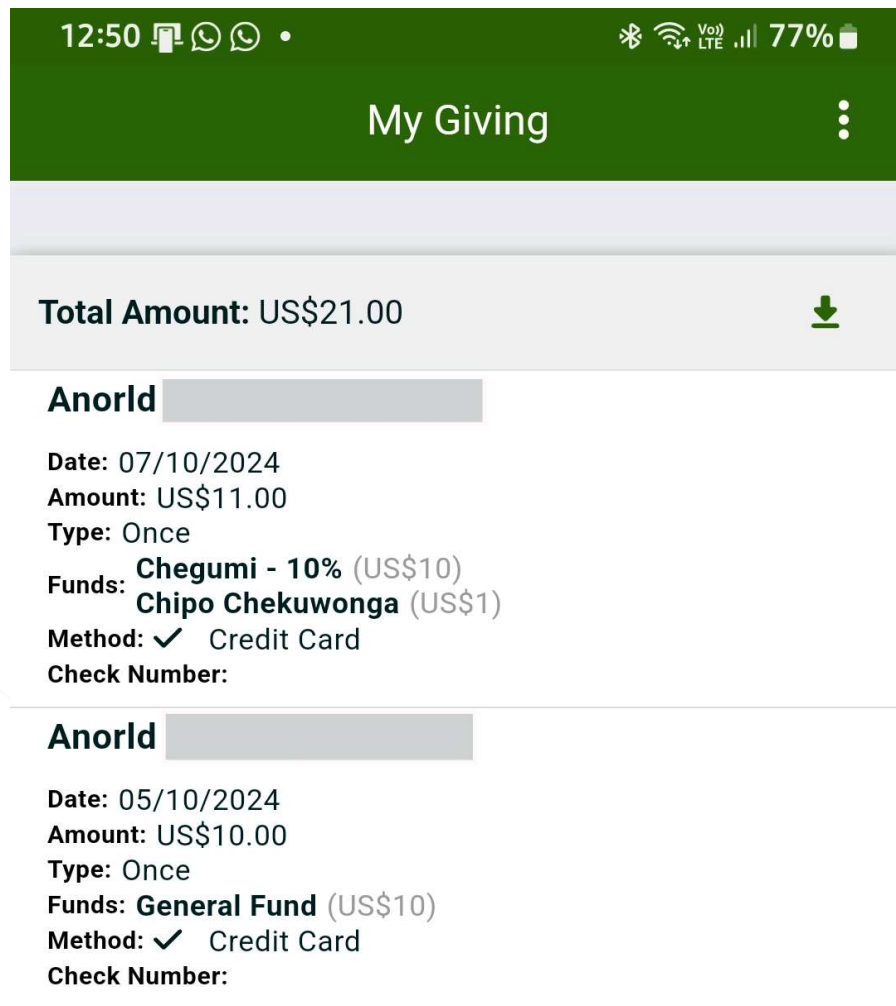Open you App and on the bottom panel click on **More**
≡

On the new side menu click on **My Giving**..

You will get a list of all your transactions. The total amount, The individuals transactions and the dates and descriptions etc.

From the 3 (⋮) dots on the top right you click on give to start a new transaction or you can select filter to show transactions from a particular date range.

You can also download all your transaction history by clicking on this icon ⤓

e. Frequently Asked Questions

1. Do l need to get a physical receipt if l use the online giving platform?

   rs.